System Requirements

SuccessMaker 7 Hosted

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1

Overview

Based on current hardware and software technologies, Pearson has determined that the system requirements listed in this document will deliver acceptable operation and performance for the SuccessMaker 7 Hosted product.

Your site's actual performance may vary due to the following:

- Available network bandwidth
- Client security configuration
- Number of concurrent users
- Total student population
- Courseware usage
- Other variables

System requirements change due to rapid advances and changes in technology, as well as product enhancements. If you have questions regarding the suitability of your specific computing environment, contact your Pearson Sales Representative.

Because system requirements are subject to change, always review the latest system requirements at: support.pearsonschool.com

For more information about Digital Learning Solutions, go to: pearsonschool.com/digital

These specifications are intended strictly as a guideline. They were developed in an environment free from network congestion, resource contention, and aggressive security measures.

Consider the minimum requirements applicable only if your workstations use a minimally configured and supported operating system, a minimally configured virus scanner, and only this Pearson application.

2

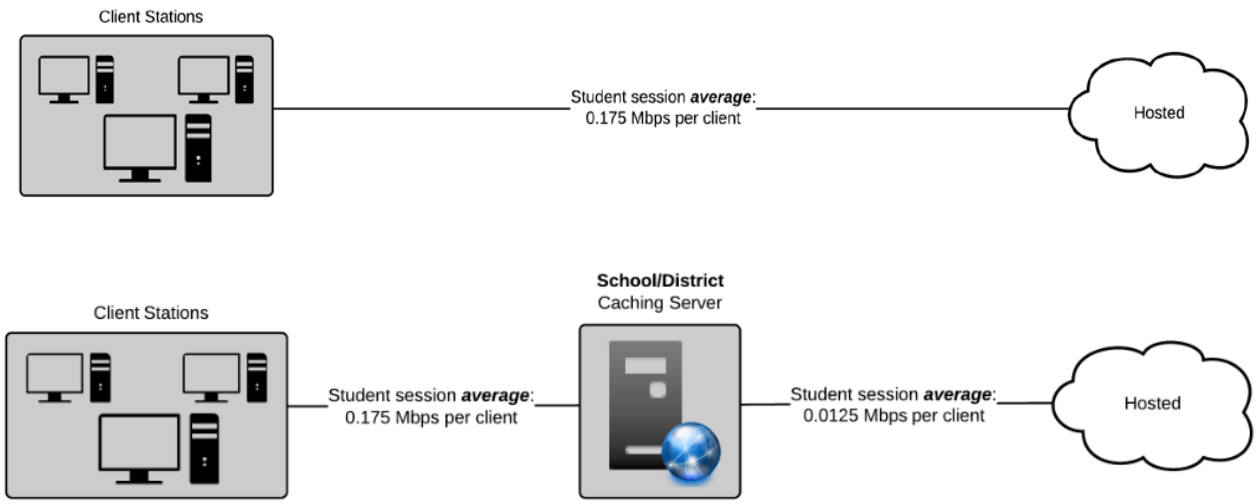
Client Stations

Client Stations	
	Operating systems are based on a supported **Web Browser**, **Java Runtime Environment**, and **Adobe Flash Player** version combination.
	Web Browsers: • Internet Explorer 9, 10, or 11 * (32/64-bit) • Safari 6 or 7 (32/64-bit) • Firefox (32-bit Windows; 64-bit Mac OS X) • Chrome (32-bit Windows; 64-bit Mac OS X) For IE, only the desktop version is supported and not the metro version.
	Java Runtime Environment (JRE): • Windows = JRE 1.7u40 – 1.8u51 (32/64-bit) * • Mac = JRE 1.7u40 – 1.8u51 (64-bit) * Review the latest Java version recommendations in Knowledge Base article 3991. *Java version 1.7.0_71 is not supported.
	Adobe Flash Player: • Flash 12 - 18 (32/64-bit)
	Hardware: • Designed for 1024x768 resolution • Any speakers or stereo headphones Griffin iMic USB audio adapter is suggested for Mac OS X clients. • Microphone with noise canceling Sound card or on-board audio chipset require manufacturer drivers. Using the Windows default audio driver will cause student performance issues during sessions.
Notes:	Updates and support from Microsoft are no longer available for Windows XP as of April 8, 2014. Tablets are permitted using Windows 8, but not Windows RT. Microsoft and Apple require a minimum 2GB of RAM for 64-bit operating systems. Pearson recommends having clients with at least 1GB of available RAM dedicated for SuccessMaker to obtain optimal performance.

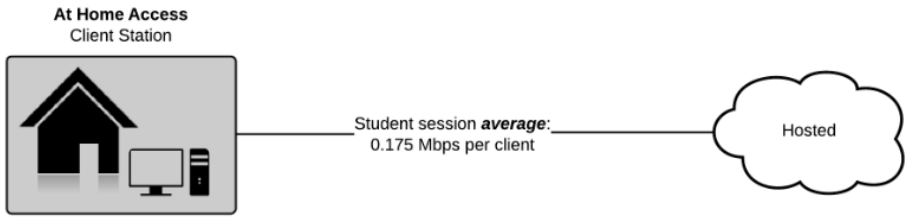
3

Network Bandwidth

Network Bandwidth Requirements: School or District Model



Network Bandwidth Requirements: Home Model



Note: Requires 1.5 Mbps (Megabit) Internet connection.

Network Bandwidth Requirements: Wireless

Spectrum: 802.11A or 802.11N in 5 GHz spectrum

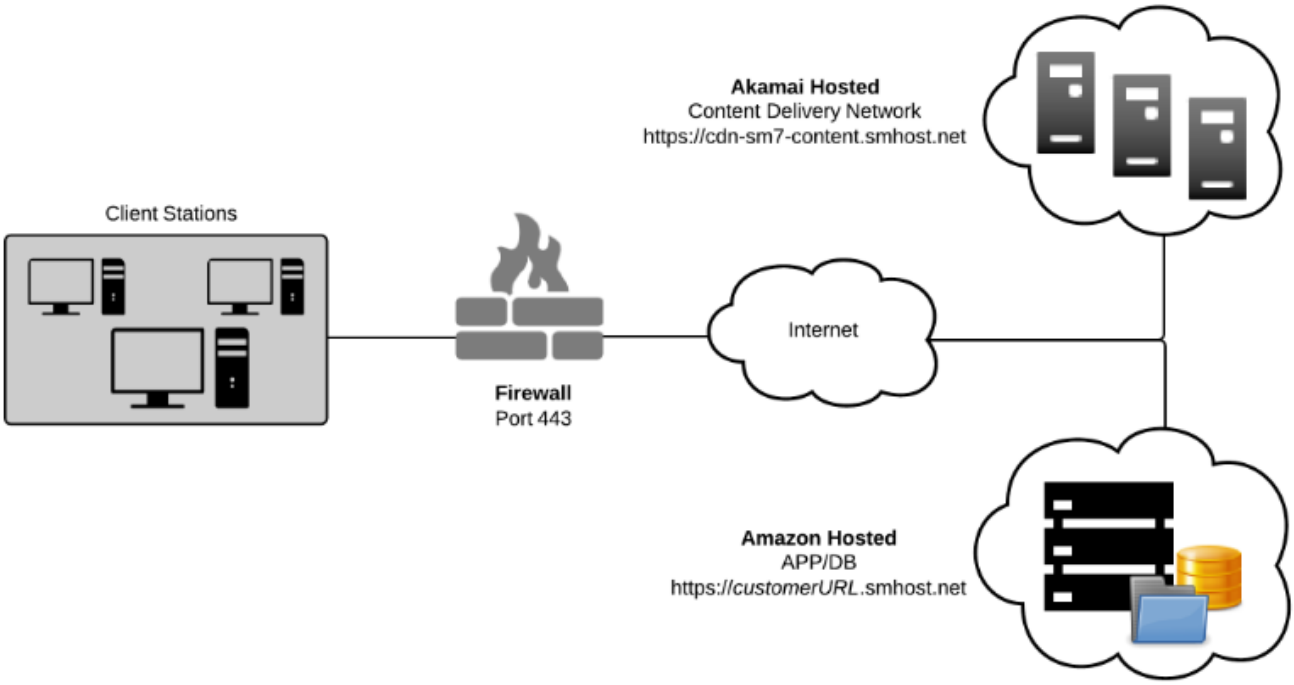
In properly configured networks, wireless should be acceptable with 15 to 30 stations per access point.

Notes: Estimates are based on product traffic only, without overhead.

4

Firewall Settings

Here are the guidelines for firewall settings.



Content Filters
• Allow access to: **https://*.smhost.net** • Delivers all secure traffic over port 443.
Proxy servers should not alter the SSL packets.